

15. It appears information is missing, whom should I contact for help?

If you think you are missing information after reading the latest copy of your permit, there are two things that may be wrong. The first thing that you should do is check and make sure you are looking in the correct time frame. You need to make sure you are in the correct Effective Expiration range, and also the correct Interim Range. If you have exhausted all potential outfall/date combinations, there is a chance the information was not setup in the system initially by the DEQ. If this is the case, it is vital that you contact the DEQ and notify them of the specific problem so the information can be updated correctly. The DEQ will input the correct information into the database and will notify you when it is corrected.